

Your Vehicle is being Towed

In order to get your vehicle back, towing charges can be paid at City Hall, 65 Niagara Square, Room 111, Buffalo, 14202

PRIOR TO COMING TO THE IMPOUND.

City Hall is open from 8:30am to 4:15pm M-F. If the vehicle is legally drivable, bring your insurance card, receipt and license or photo ID to the impound to retrieve your vehicle.

Note: The impound will only release a vehicle to the owner, or a representative of the owner with NOTARIZED CONSENT to pick up the vehicle.

The Dart Street Impound is located at 166 Dart St. Buffalo, NY 14213, and the hours of operation are M-F, from 8:00a to 3:30p, for drivable vehicles. If the vehicle needs to be towed, 3:15p is the cut off for the last tow out each day. Call 716-851-5369 with questions.

- If your car was towed because of an accident: You should call your insurance company before you try to pick it up.
- If it was because of a registration suspension **and** you want to keep your plates, make sure you go to the DMV before you come to the impound. If not, we can cut your plates, and you can tow your vehicle out of the impound with a licensed tow company. Then you can turn in your plates to the DMV to serve out the suspension term.
- If you were towed due to switched plates, you must register **and** insure the car properly **PRIOR** to coming to the impound. We will not release your vehicle until that is complete.